



DRINKING WATER WARNING
City of Dufur water is contaminated with Total coliforms and *E. coli* bacteria
BOIL YOUR WATER BEFORE USING

What happened?

Total Coliforms and E. coli bacteria were found in our water system on November 1, 2021. These bacteria can make you sick, and are a particular concern for people with weakened immune systems. As our customers, you have a right to know what happened and what we are doing to correct this situation. One of three samples that was taken came back positive for total coliforms and *E. coli*. The one sample taken at by the park was the one that come back positive, there for require the city to issue a boil water notice.

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.

People with severely compromised immune system, infants, or the elderly may be at increased risk and should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at (800) 426-4791, or contact Oregon Health Authority, Drinking Water Services at (971) 673-0405. If you have specific health concerns, consult your doctor.

What does this mean?

E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, some of the elderly, and people with severely-compromised immune systems.

The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

The water is safe for handwashing. This is **NOT** related to COVID-19. Coronaviruses have not been detected in drinking water.

What is being done?

We are currently flushing and chlorinating the water lines and will continue to sample. We will inform you when tests show no bacteria and you no longer need to boil your water. We anticipate resolving the problem within the 48 hours and will provide information about any additional steps you should be taking. Please check the City of Dufur website for additional information.

For more information, please contact Brandon Beachamp at 541-467-2401.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by City of Dufur.
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